

HOW COMBINED EMPLOYEES CREDIT UNION IS RESPONDING TO COVID-19

UPDATED MEMBER RELEASE: March 17, 2020

Dear Members,

As the coronavirus (COVID-19) continues to spread and raise concerns in Georgia and elsewhere, I want to share with you the actions Combined Employees Credit Union is taking to protect you and our credit union community.

We are closely monitoring guidance from the [Centers for Disease Control](#), the [Georgia Department of Public Health](#), and local health officials for guidance to inform our decisions.

Some of the steps we are taking

- Increasing the frequency of cleaning and sanitizing our branch.
- Informing our employees and encouraging them to keep themselves safe by frequently washing their hands and staying home if they are sick.
- Eliminating out-of-state business travel for our employees and non-essential visits from outside vendors who serve our credit union.

We are still here to serve you!

In an effort to protect our members, our staff, and our community during this crisis, we will close our lobby beginning tomorrow, 3/18/20 until further notice. The Drive Thru service will be open for our normal business hours and you can handle deposits, withdrawals and loan payments in the drive thru. Loan requests can be handled by phone and we can securely email the documents to you for your electronic signature. Entrance to our lobby will be limited and given by appointment only. We thank you for your understanding and look forward to when we can again resume normal operations

As this situation evolves, we will communicate any future decisions that impact you or the services we provide on our website. We remain committed to serving you. Please know that your health and safety, along with your financial well-being, are our chief concerns.

Sincerely,

Robert Glore, President/CEO